

Transcript

Families

experience of

Dundee Early

Intervention Team

support, Family

One

Iriss

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Introduction

This transcript was taken from the recording **Families experience of Dundee Early Intervention Team support, Family One** which is part of the [Conversations with the Dundee Early Intervention Team](#)

Transcript

Introduction

Int The Dundee Early Intervention Team (DEIT) provides early intervention support to families.

The team is a partnership of the four leading children's charities in Dundee – Aberlour, Children 1st, Action for Children and Barnardo's Scotland – the team works together with Dundee City Council, NHS Tayside and Dundee Voluntary Action.

Practicing a social pedagogy model, the team work alongside families to build their capacity to tackle challenges and make sustainable change.

Families supported by the team report feeling hopeful, empowered, listened to and cared for. Relationships are at the heart of the work.

In these conversations, families and their DEIT practitioner share the difference support from the team has made to their lives.

Brian, Claire and David

Int Can you tell me about the difference that you think the support from DEIT has made to, to both of you and to all of you as a family?

David Claire's less stressful.

Claire Yeah, I feel less stressed and that one of the things that was bothering me when we first got in touch with Brian was that the kids wouldn't listen ...

Int Uh huh.

Claire ... now seem to notice a big difference. I mean it's not perfect but you know it's certainly a big improvement.

Int Has it been helpful to have Brian working different hours, has that worked for you guys?

David Yeah.

Claire Yeah it has cos ehm Brian was able to come out at night one night ...

Int Uh huh.

Claire ... ehm to talk about 1-2-3 Magic ...

Int Yeah.

Claire ... ehm but there was not any other scope for, for us to not be able to see him like during the day.

Int Yeah.

Brian Yeah I think because that was important like we said that the whole family were there during that conversation and because Claire and David work different hours, I was able to say "Well let's just do it at night time then and get the whole family together, so ..."

Int Yeah. Is there anything else that you'd like to share?

Claire Ehm I know another friend of mine, she's actually getting referred to DEIT and I told her it was a really good experience.



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