

Transcript

Families

experience of

Dundee Early

Intervention Team

support, Family

Three

Iriss

December, 2017

Introduction

This transcript was taken from the recording **Families experience of Dundee Early Intervention Team support, Family Three** which is part of the [Conversations with the Dundee Early Intervention Team](#)

Transcript

Introduction

Int The Dundee Early Intervention Team (DEIT) provides early intervention support to families.

The team is a partnership of the four leading children's charities in Dundee – Aberlour, Children 1st, Action for Children and Barnardo's Scotland – the team works together with Dundee City Council, NHS Tayside and Dundee Voluntary Action.

Practicing a social pedagogy model, the team work alongside families to build their capacity to tackle challenges and make sustainable change.

Families supported by the team report feeling hopeful, empowered, listened to and cared for. Relationships are at the heart of the work.

In these conversations, families and their DEIT practitioner share the difference support from the team has made to their lives.

Nicola and Brian

Nicola It's been really good working with Brian and it's just a shame it's only so many weeks ...

Int Yeah.

Nicola because it is such a big help and just a really good support. He's managed to refer me to places that well like the ... is it occupational ...?

Brian Yeah, OT, yeah.

Int Yeah.

Nicola I was already referred to them and I made a phone call and then got told that I would get the support, that support and then for some reason there's no record of this call or me even talking to anybody ...

Int Okay.

Nicola ... and ...

Brian Mmm.

Nicola ... so he's managed to refer me back to them so just like things that seem like a big deal to me he's just made things ...

Int Yeah.

Nicola ... well made life a lot easier actually.

Int Uh huh.

Nicola Like being able to do things like that I just think are impossible.

Brian Yeah.

Nicola He helps me get across to the school what, like, what I'm trying to say kind of thing.

Int Yeah.

Brian Yeah.

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