

Transcript

**Families**

**experience of**

**Dundee Early**

**Intervention Team**

**support, Family**

**Two**

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Iriss

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# Introduction

This transcript was taken from the recording **Families experience of Dundee Early Intervention Team support, Family Two** which is part of the [Conversations with the Dundee Early Intervention Team](#)

## Transcript

### Introduction

**Int** The Dundee Early Intervention Team (DEIT) provides early intervention support to families.

The team is a partnership of the four leading children's charities in Dundee – Aberlour, Children 1st, Action for Children and Barnardo's Scotland – the team works together with Dundee City Council, NHS Tayside and Dundee Voluntary Action.

Practicing a social pedagogy model, the team work alongside families to build their capacity to tackle challenges and make sustainable change.

Families supported by the team report feeling hopeful, empowered, listened to and cared for. Relationships are at the heart of the work.

In these conversations, families and their DEIT practitioner share the difference support from the team has made to their lives.

### Fay and Jade

**Int** How did it feel meeting someone new, having her in your home?

**Fay** It was strange at first but the more I got to know her, it felt good, cos I felt really supported.

**Int** What do you think's been the biggest change since you met Jade as far as her support goes?

**Fay** I feel that I've got more stronger like, as a person and a mum, I was too like lenient on her, and now I feel like to know I can be stronger and no feel so guilty about it.

**Int** Yeah.

**Fay** And stick to my guns really and just no let her away with and realise that I've got to. I still like feel ... but not as bad, because I feel like I used to think God, that's a shame but now it's like no, you need to. And I do feel a lot stronger and that is like thanks to Jade for the support, even with the bedtime, we struggled with that but we done it.

**Int** Do you feel like you were able to shape the support, in a way that worked for you?

**Fay** Yeah.

**Int** Yeah.

**Fay** We both came up with ideas and if there was something I wasn't ... well I'd say "Well I'm not too sure." And we'd change it and Jade was always like open and understanding in some of the ways Imagen spoke to her I'm surprised she still stuck and I always felt like I have to apologise cos obviously Imagen's mines and Jade was like that "Well, no she might be your daughter but she's to do it herself." And then Imagen grew more fond of her and realised "you know it doesn't matter what I say or do, she's not leaving." And then when she found out the support was stopping she was really upset but I explained that but you're still happy that she's still involved, eh?

**Int** And it's been good because being able to go in another direction?

**Jade** Uh huh.

**Fay** Yeah.

**Int** So Jade's been able to carry on, I guess that's the benefit of the partnership working for you ... you've been able to carry on from your role in DEIT to Children First, do you want to speak a little bit about that?

**Jade** Ehm yeah so I just felt that because me and Imagen had a really good relationship and I felt like we liked spending time together and talking over things and stuff, I wasn't supporting as a DEIT member anymore I could still be there to help Imagen at meetings and things and make sure that people knew how you felt and what you wanted so it means it hasn't had to come to an end it's been able to continue a bit more.

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