



### **Introduction and aims**

The Taskforce aims to develop a more joined up multi-agency approach across Scotland to this hidden and often misunderstood mental health issue. Our shared ambition is to better manage risk, keep people safe and make effective use of limited resources to support people who hoard, their families, communities and workers. It will adopt a life-span approach.

It appreciates that we operate in complex systems and need to understand barriers and levers in context to inform solutions.”

Our work together will apply [Iriss’s model for innovation and change](#) and we will honour the working together principles agreed.

### **Role and function**

The Hoarding Taskforce exists to provide important oversight and collective leadership to better understand ‘the problem’ and co-design solutions’

- Identifying the relevant questions to explore and understand the problem- locally and nationally
- Supporting connections- to build new knowledge through networks and across sectors
- Identifying priorities and agreeing first and next steps together, informed by all stakeholders and through the ‘explore’ stage of this work
- Utilising everyone’s assets and influence (as relevant) to - develop, test, trial new resources or ways of working; support the generation of new knowledge and spread and promotion of good practice.

### **Taskforce members (listed alphabetically)**

The Care Inspectorate	NHS ASP Leads Network
Chartered Institute of Housing	Pan-Lanarkshire HSCP
Clackmannanshire and Stirling HSCP	Police Scotland
Clutter Chat	Royal Environmental health Institute Scotland
The Hoarding Academy	The Self Harm Network (Penumbra)
Independent support practitioner	Scottish Government/National ASP Coordinator
Iriss	Scottish Fire and Rescue
Glasgow HSCP	Scottish Federation of Housing Associations
MHO Network	Wheatley Group

We are also working alongside people who hoard as experts by experience to inform and drive forward this work.

### **Working together principles**

1. We develop positive relationships
2. We are appreciative of what everyone can bring
3. We reach out if there are others we need
4. We are honest, but also constructive and sensitive to others
5. We listen to understand and support communication by considering the language and methods we use
6. We speak up / step back so everyone can contribute
7. We talk things out to help make decisions
8. This is a safe space- ideas are for sharing; personal information is confidential (unless someone is at risk)
9. We look after ourselves and each other
10. We are reliable and committed.

### **Timescales**

In 2024-25 our work will focus on developing 'the team' and exploring the problem before identifying the solution, recognising that we operate in complex systems and that we need to understand the different blocks and enablers.

Our work together in 2025-26 will move into developing and testing/trialling solutions or 'shaping' and 'realising' solutions, mirroring [Iriss's model for innovation and change](#).

### **Meeting dates**

We intend to meet no less than every two months, with this including online and in-person meetings (online predominantly). Any meetings in person will be in central Scotland, with partners taking turns to host.

### **Materials**

All materials related to the project will be available to Hoarding Taskforce members via an open access site that you will be invited to.

All resources produced by the Hoarding Taskforce will be free for others to use.

### **Contacts**

Iriss is project managing this work. To learn more about the Hoarding Taskforce, please contact: Kerry Musselbrook, Project Lead ([kerry.musselbrook@iriss.org.uk](mailto:kerry.musselbrook@iriss.org.uk)) or Louise Bowen ([louise.bowen@iriss.org.uk](mailto:louise.bowen@iriss.org.uk)) .