



south ayrshire  
health & social care  
partnership

## Team Around The Person

*Val Burns CNM*

*Mark Halpin PSW*

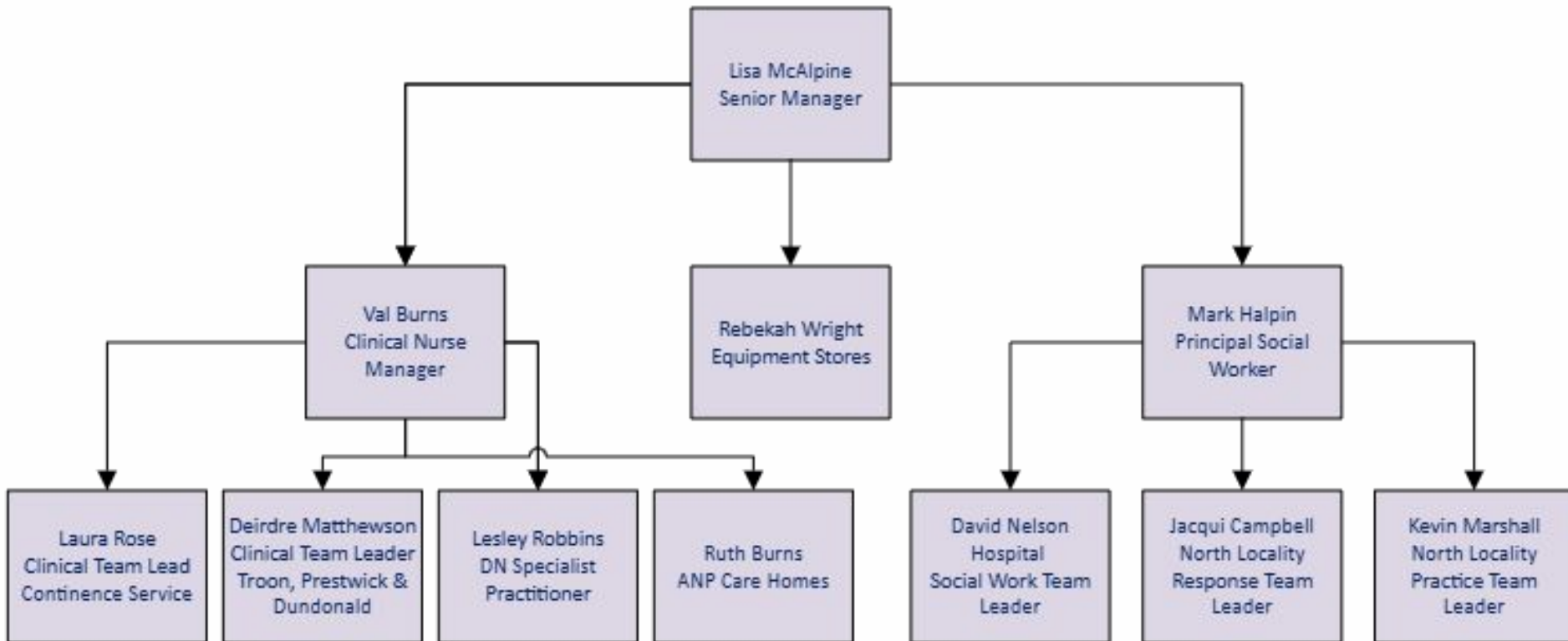
*Steven Kelly*

## Locality Model

- April 2024 introduced new locality model
- Strengths based
- Community focussed



# Locality Structure



# Team Around The Locality



Team Around the Locality connects practitioners and services from health, social care, and the voluntary sector. Working together with a focus on the needs of individuals and their local community. Team Around the Locality is a structured approach for local services and support. To succeed we need:

**A clear vision, empowering leadership, defined roles and purposes and effective local operational arrangement**

Ensuring a wide range of services and supports are available, accessible, and are working together to support our local community. Team Around the Locality aims to improve the wellbeing of individuals, families, and carers by:

**Engaging in meaningful conversations about health and wellbeing.**

**Providing our communities with valuable information, advice, and support.**

**Ensuring services and teams are rooted in the local community.**

## Team Around the Locality Principles

### Person Centred

Engage individuals in thoughtful dialogue and joint decision-making. Providing the information, advice, and support needed to protect their independence.

### Building Local Capacity

Strengthen local community capacity, promoting local responses, including volunteering and developing micro-enterprises.

### Partnership

Foster strong partnerships with the local community as well as with teams, partners and independent organisations.

### Integrated Service Delivery

Strive for coordinated, collaborative services that cater to specific needs and promote the wellbeing of local communities.

### Community Engagement

Active engagement with local residents to collectively shape services and support to address the needs of the local community.

### Improving quality

Integrate quality improvement approaches into our work, ensuring we provide the best outcomes for our communities.

### Preventative

Ensure timely access to information, advice, and support, promoting independence and ageing well.

### Strength & asset based

Build upon the strengths of individuals, their families, and the communities that support them to live well.

Our vision includes integrated hubs serving as convenient point of access for individuals seeking support. These hubs would provide information, advice, assessment, treatment and various support services all in one local location. Our goal is to empower our communities to start well, live well, and age well. With all services and support following the same core values.

**Empowerment**

**Compassion**

**Respect**

**Openness**

**Equality**

**Ambition**



# getting it right for everyone

Event Supporter



Event Supporter



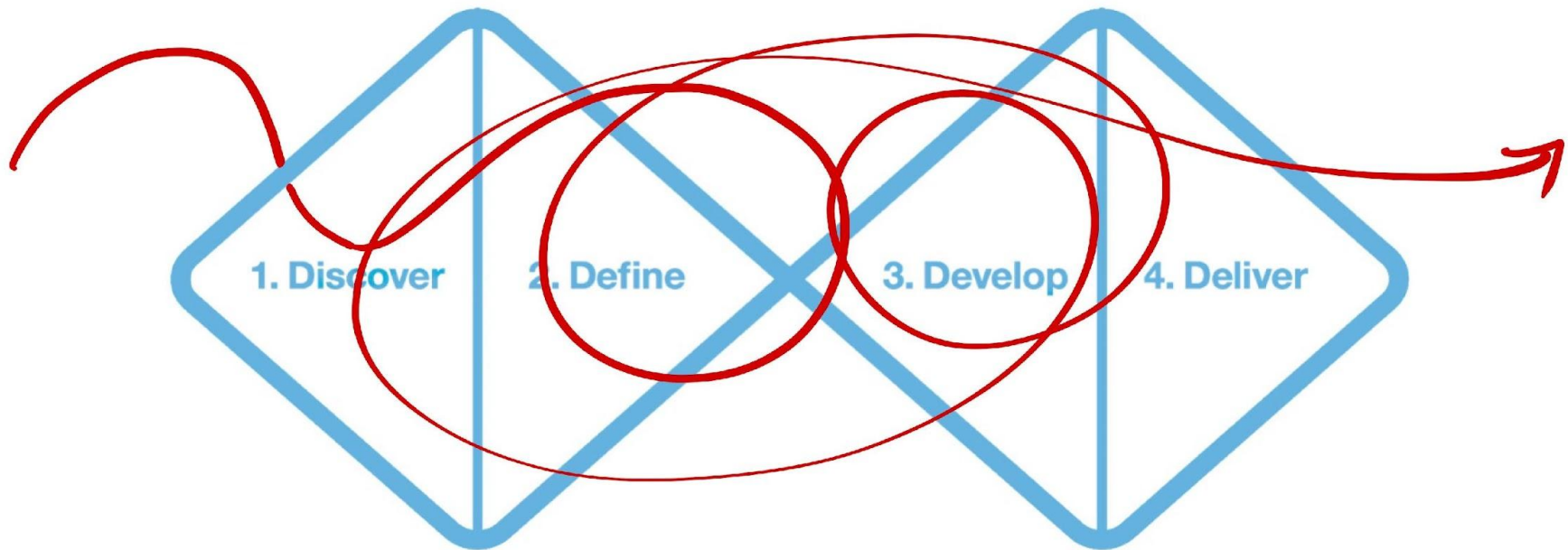
# GIRFE Principles

- I have the information that I need to make decisions about my own health and social care, and I am trusted to know what is right for me.
- The people who support me take the time to listen and understand me as a person and we consider my whole life when making decisions about my health and social care.
- I know that I can be clear about what matters to me, and I trust that my choices will be respected and understood by the people who support me.
- Treating everyone with kindness, dignity and respect is the foundation of my health and social care support.
- The people involved in the conversations around my health and social care support work together with me to share information and develop a clear understanding of how to support my wellbeing

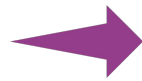
## Team Around The Locality and GIRFE: Consultation

Carried out staff engagement sessions on both TATL and GIRFE involving staff from across the partnership and wider stakeholders.

Similar approach to engagement with the public across a range of venues seeking views around the current work of the HSCP and what could be improved going forward?

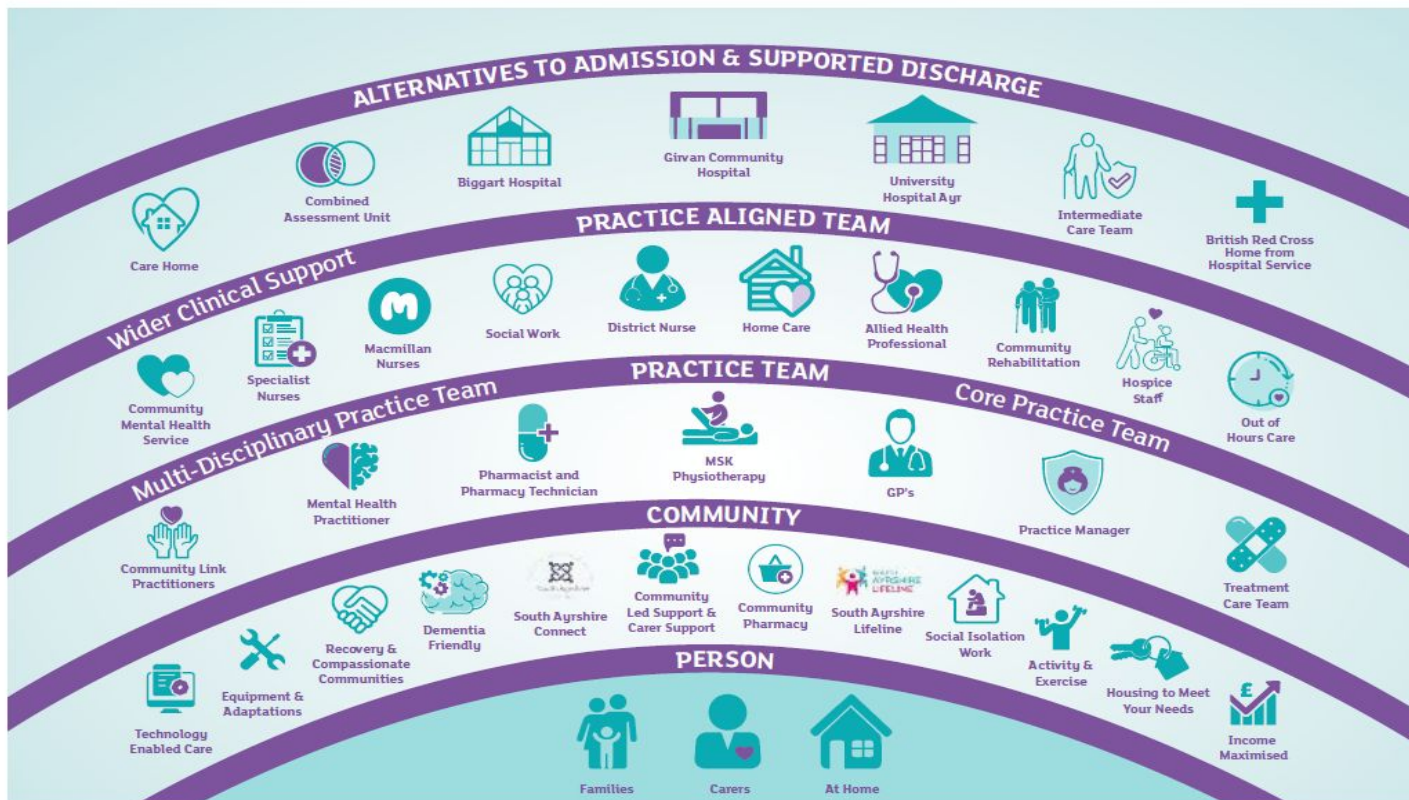


**A range of  
services**



**Can be difficult  
to navigate**

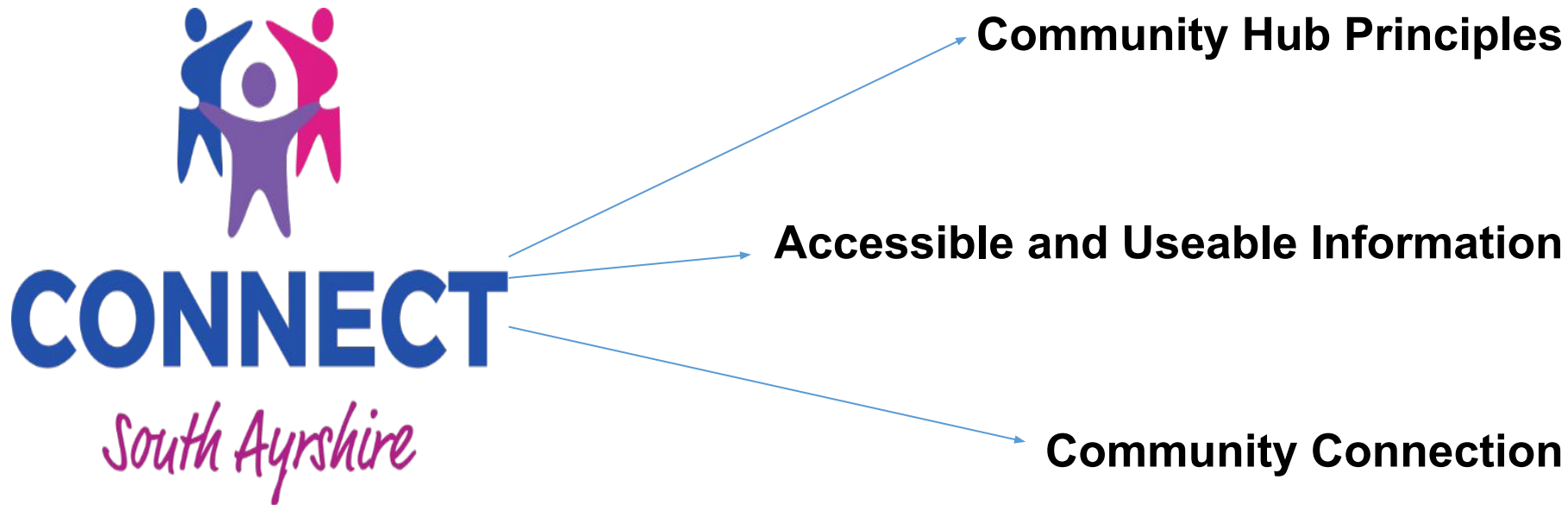
*Starting with  
the person in  
their own  
locality- how  
do they get  
accessible  
information  
and navigate a  
range of  
services to find  
the right  
information,  
advice and if  
necessary, the  
support they  
may need.*



Model of Care for: Older People & Adults With Complex Care Needs

# *Accessible and usable Information*

to





Call us on **0800 432 0510**

Lines open Mon to Fri 9am - 5pm

Contact Us



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GIRVAN &  
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TOWN LIST



MAYBOLE &  
NORTH CARRICK

TOWN LIST



SOUTH AYRSHIRE (ALL AREAS)



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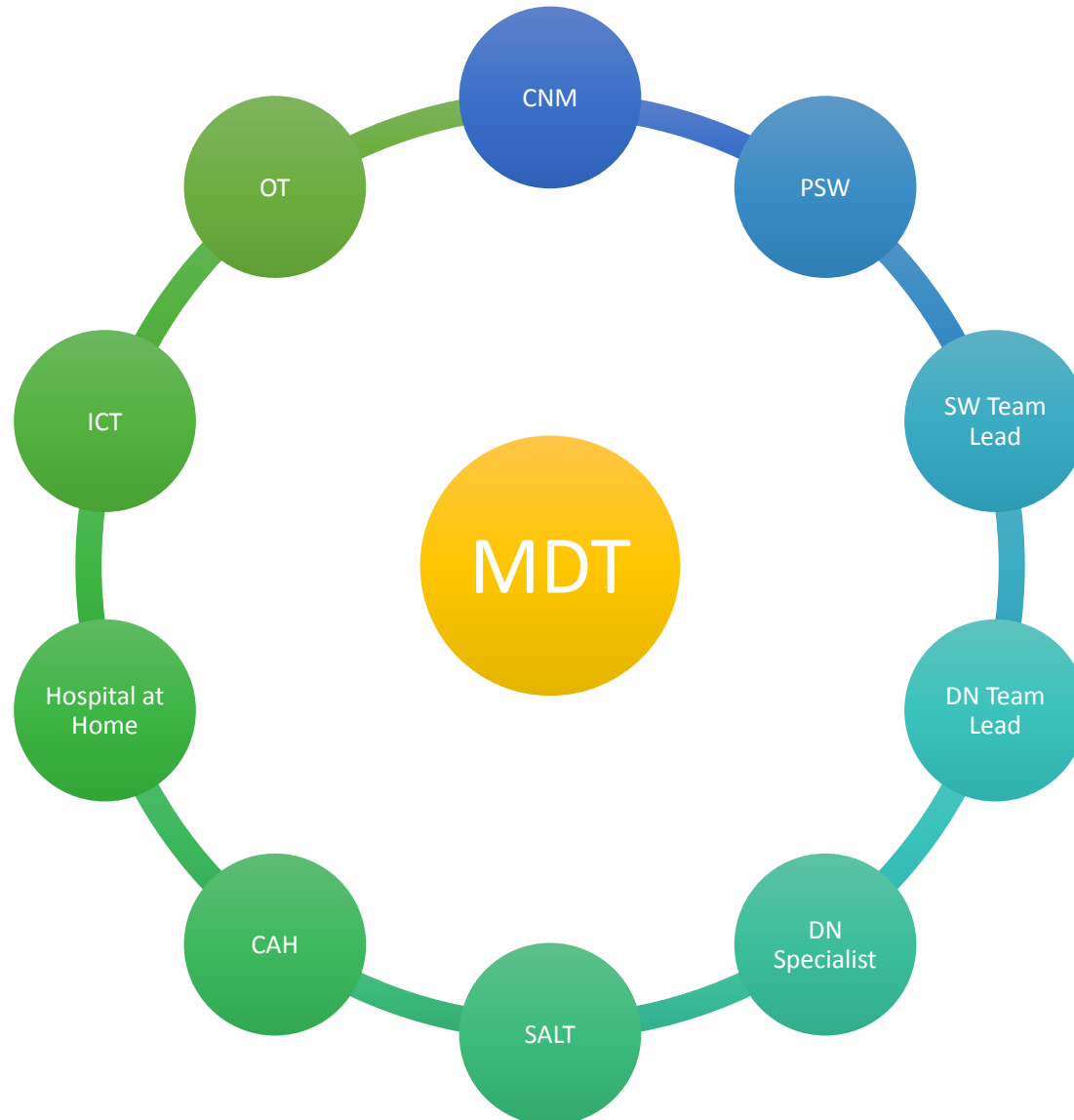
# *Team around the Person*



**Coordination**

**My Team**

**My Plan**



## Referral process/ criteria

- Complete referral SBAR (MS Form)

### Criteria

- Care co-ordination and comprehensive care planning needs
- Hospital avoidance
- Vulnerable adult /safeguarding/ Adult Protection
- Palliative/End of Life
- Facilitate Discharge
- Staff/Patient/Carer risk

# Case Study



# Questions

